



## Your Patient's Results

Through working with Dan Sandy at APRN, I was able to recover from my injury and ultimately avoid surgery. The pain I suffered was greatly relieved early on in therapy. Dan was knowledgeable, confident and caring in his method of treatment. The staff at APRN were friendly and professional. The experience could not have been better!

- Jenni Buerk

**BALANCE  
AND  
MOBILITY CENTER**

6444 Monroe St.  
Suite 5  
Sylvania, OH 43560

Phone: (419) 824-3434  
Fax: (419) 824-3435

**Clinical Therapists**

Dan Sandy DPT  
Melissa Miller MPT  
Amy Schnorberger MS, PT, C/NDT

**Administrator**

Marianne Keller LPTA

# Please evaluate our Rehabilitative Services

*Our goal is to provide the best care possible to meet your rehabilitation needs.*

**Please place a checkmark on the corresponding line that describes how satisfied you were with our clinic.**

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
<b>Front Office</b>					
1. Appointment Times.	✓				
2. Assisted in registration process.	✓				
3. Receptionist being prompt and friendly in scheduling needs.	✓ <i>yes very much!</i>				
4. Billing department answering questions.	✓				
5. Wait time for scheduled appointments.	✓				
<b>Staff</b>					
1. Friendliness of therapist and supporting staff.	✓				
2. Technical knowledge of your therapist.	✓				
3. Ease of understanding instructions provided and terminology used during appointment.	✓ <i>excellent</i>				
<b>Facility</b>					
1. Exercise Equipment.	✓				
2. Order and cleanliness of facility.	✓				
<b>Overall</b>					
1. Outcome of therapy.	✓				
2. Would you recommend our facility to your friends and family?					

We welcome your comments and suggestions:

*My experience with Dan Gandy & staff was 100% positive. It was pleasant, professional & the results gave me tremendous relief.*

**You are the MOST important person in our facility!**